

1. I have the right to live in an alcohol and drug free environment, and I share the responsibility, together with staff and other residents, to ensure this is maintained.
2. I have the right to access the services of the program without discrimination because of my sexuality, nationality, beliefs, disability, colour or previous criminal record. I also have the responsibility to respect the differences of other participants.
3. I have the right to live in safety, free from the threat of physical, verbal, emotional or sexual abuse and harassment. If abuse or harassment should occur I have the right to expect that my complaints will be treated with due seriousness. I have the responsibility, together with staff and other residents, to see that the program is a safe place for everyone.
4. I have the right of confidentiality of personal records, conversations and information held by the Centre in accordance with existing program protocols and state and federal legislation.
5. I have the right not to be exploited by the Centre or staff.
6. I have the right to appeal decisions made by staff and to make complaints about the running of the Centre. I also have the right to expect these appeals and complaints will be dealt with fairly as outlined by Fresh Start policy.
7. I have the right to information about the program rules, policies and procedures. I have the responsibility to ask for information if I am unsure or troubled.
8. I have the right to leave the program at any time.
9. I have the right to the provision of nutritious food, adequate accommodation and access to medical services when needed.
10. I have the right to honest feedback from staff with regard to their evaluation of my performance and progress.

*The Fresh Start Northam Recovery Program has the right and responsibility to continually assess whether this program is suitable for each participant. This assessment must be balanced between the needs of the individual and their effect on the Therapeutic Community; this may sometimes appear to override some of these rights.*